

POSITION: DELIVERY MANAGER
DEPARTMENT: NEW BUSINESS VENTURES
REPORTS TO: HEAD OF NEW BUSINESS VENTURES

JOB PURPOSE STATEMENT

This role is designed to facilitate the execution of programmed change towards the attainment of the division's strategic objectives, across the various countries that we operate in. Towards this, the role holder will be tasked to implement a management process of translating strategy and policy into actionable programmes that can be developed in a portfolio of programmes.

The role shall also establish and manage a partner engagement model for all business partners that NBV shall engage with. These partnerships shall be critical to NBV's business model to develop and enhance a value-chain that is effective and efficient in delivering customer value.

KEY RESPONSIBILITIES

- Engagement, design and delivery of programmes oriented to business milestones to minimize gaps in strategic business alignment. (15%)
- As the key change driver within the division, deliver approved projects within 10% variance of project time, cost and quality objectives. (20%)
- Working with initiative owners, realize at least 90% of expected benefits from each programme. (15%)
- Delivery of operational efficiencies through consistent processes for monitoring, controlling & reporting on project deliverables and resource utilization. (15%)
- Establish and manage a partner engagement model to optimize CBA's competitive advantage. (20%)
- Develop funding and/or co-operation proposals to raise alternative capital and resources from various investors and interest groups. (15%)

COMPETENCE REQUIREMENTS

- Leadership to execute complex change whilst nurturing and sustaining high levels of stakeholder engagement.
- Project Management skills and highly effective organizer.
- Strong business acumen and entrepreneurial spirit.
- Performance Management to optimize own and team's productivity
- Highly developed analytical and perceptive skills.
- Knowledge and effective application of all relevant banking policies, processes, procedures and guidelines to consistently achieve required compliance standards or benchmarks.

- Self-empowerment to enable development of open communication, teamwork and trust that are needed to support true performance and customer-service oriented culture.
- Interpersonal skills to effectively build and influence relationships and manage customer expectations (internal and external), and other stakeholders who impact performance.
- Knowledge and effective application of all relevant banking policies, processes, procedures and guidelines to consistently achieve required compliance standards or benchmarks.

QUALIFICATIONS AND EXPERIENCE REQUIREMENTS

- At least an undergraduate degree or its equivalent in commercial financial or quantitative discipline.
- Professional qualification in Project Management E.g. Prince II.
- Experience with business analysis and/or project management and reporting.
- Preferably a minimum of 5 years of relevant professional experience in highly automated environment, including at least 3 years in Business Analysis and/or Project Management related areas.
- Stakeholder management with multi-functional objectives/goals.
- Experience with office automation tools.